

FLDRN

Finger Lakes Donor Recovery Network (FLDRN)

is one of 58 Organ Procurement Organizations (OPO) in the United States. We serve families who are making end-of-life decisions that come with the sudden and tragic loss of a loved one. The decision to donate organs comes at a particularly difficult and painful time, and we are here to support you and honor your loved one's wishes.

With respect and compassion, FLDRN will provide individuals and their families with the knowledge required to make informed decisions about donation. We are dedicated to the recovery of organs and tissue for people in need of life-saving and life-improving transplants.

We also are committed to increasing awareness and fostering understanding of organ and tissue donation among healthcare professionals and the general public.



A Donate Life Organization

Finger Lakes Donor Recovery Network
Corporate Woods of Brighton
Building 30 . Suite 220
Rochester . NY . 14623

(585) 272 . 4930

www.donorrecovery.org



FINGER LAKES
DONOR RECOVERY
NETWORK

Dear Donor Family Members,

Finger Lakes Donor Recovery Network (FLDRN) wishes to express our sincere condolences for the sudden loss that you have experienced. We would like to convey our compassion to you and your family at this most difficult time.

We would like to convey our respect to those family members who have considered organ donation and to family members who have honored the wishes of their loved ones through donation.

All families who consent to donation are enrolled in the Family Services Aftercare Program. This is a planned two-year program of follow-up services that include a series of contacts by mail. These contacts offer our assistance, provide information and support you during this most difficult time.

If there is any way that we can be of service to you at this time, please do not hesitate to let us know. The Family Services Coordinator can be reached at (585) 272-4930.

Forever in our thoughts,

Family Services Staff

SERVICES PROVIDED BY FLDRN

- ▶ **Sympathy Card**
Sent immediately to the family after donation
- ▶ **Initial Packet of Information**
Sent four weeks after donation

This packet includes:
 - ▶ Letter explaining the outcome of your loved ones gift
 - ▶ Information about the National Donor Family Council
 - ▶ A book entitled, *For Those Who Give and Grieve*
 - ▶ Literature that provides resources and materials during difficult times
- ▶ **Personal Telephone Call**
About one to two months after donation
- ▶ **Letters**
Sent at both six and nine months after donation with updated resources
- ▶ **Anniversary Card**
Sent annually for two years
- ▶ **Family Services Coordinator**
Available to offer support, bereavement services, and answer questions you may have

DECIDING TO WRITE TO TRANSPLANT RECIPIENTS

Each family is different and this is a very personal decision. Sometimes donor families choose to write to transplant recipients and their families to share information about themselves and their loved ones. For some donor families, this sharing helps with the grieving process. The most important thing is that your family does what is best for you.

Finger Lakes Donor Recovery Network will assist with the written correspondence between donor families and recipients. All correspondence is completely anonymous and identities are kept confidential. If, after a period of time, both the donor family and the transplant recipient decide that they want to be in direct contact then the confidential information can be shared.

If you would like to write to transplant recipients, you may send a greeting card, note, or letter. Our Family Services Coordinator will review your card or letter first to ensure confidentiality, censoring any identifying information. The correspondence will then be forwarded to the appropriate transplant center and a transplant coordinator will send your card or letter to the recipient.